



ACCOMMODATIONS SUPERVISOR

POSITION DESCRIPTION

Title: Accommodations Supervisor
Reports To: Housekeeping Manager
Status: Summer 2024, Seasonal

Goals

The Housekeeping Supervisor will further the mission of CranHill by assisting in the leadership and supervision of all accommodations staff and needs; seeking opportunities for significant spiritual impact and growth for staff, campers, and guests; partnering with program staff in leadership and supervision of campers; to welcoming volunteers each week and empower them as members of the camp team; to interact with campers within our philosophy of intentional programming.

Job Responsibilities – General

- Practice self-conduct in such a way that seeks to glorify God in all you say and do
- Practice respect towards full-time staff, fellow summer staff, volunteers, and all summer campers whether the individual is present or not
- Cultivate a willing and servant-like attitude of humility toward serving campers and guests
- Be teachable and humble, willing to learn
- Act in a professional manner as a role model for all campers, volunteers, and fellow staff
- Be fully aware of all safety and emergency procedures, and execute procedures when required including communicating safety rules to campers and guests and enforcing them
- Be prepared to serve CranHill in areas outside of the specific responsibilities of your position as the need arises
- Seek to anticipate the needs of campers, guests, and volunteers and meet those needs to the best of your ability
- Attend and participate in all trainings, meetings, devotions, and planning sessions
- Spur fellow staff members on towards Christ, but not at the expense of the guests we are ministering to
- Integrate and support volunteers at camp and provide them with training as needed
- Ensure camp property is respected and cared for
- Participate in required evening ministry opportunities (Youth Camp events, Family camp events, etc.)
- Nurture own spiritual nourishment through prayer and time in the Word
- Attend Worship services (on-site or off-site) as communicated by full-time staff
- Participate in required Sunday activities (Chapel in the Pines, meals, registration) as needed and directed
- Help maintain a positive community and work environment
- Practice biblical conflict resolution
- Exemplify CranHill rules and reinforce them with campers and guests
- Know and follow the schedule
- Ensure staff living spaces and assigned work areas are clean and tidy at all times
- Participate in camp set up and shut down for each session and the summer season
- Maintain camper and colleague confidentiality at all times
- Exemplify CranHill rules and reinforce them with campers
- Abide by and comply with all policies and procedures as listed in the staff covenant, manual, and in staff orientation

Job Responsibilities – Specific

- Cooperate with the Housekeeping Manager in coordinating all housekeeping needs.
- Assist in leadership and training of all Housekeepers ensuring safety, quality, efficiency, and presentation.
- Report to Housekeeping Manager on safety, quality, efficiency, presentation of Housekeepers.
- Supervise the safety of Housekeepers and guests in all housekeeping processes and tasks.

- Help ensure that housekeeping standards and expectations are upheld and objectively report to Housekeeping Manager accordingly.
- Assist with all the duties and responsibilities of the Housekeeping Staff
- Maintain the cleanliness and presentation of all facilities.
- Cleaning duties include, but are not limited to:
 - Sweeping, mopping, and vacuuming
 - Cleaning and sanitizing restrooms, shower buildings, outhouses in all facilities
 - Emptying and cleaning trash receptacles, sanitary dispenser boxes, and recycling containers
 - Picking up and disposing of litter on the grounds
 - Washing dishes, pots and pans, utensils, silverware, glassware, and other kitchen items in cottages and facilities between guest stays
 - Cleaning mattresses and beds
 - Dusting furniture, fixtures, and décor
 - Washing windows and screens
 - Wash, sort, and fold all bed linens, housekeeping cleaning rags, lost and found items
- Maintain all dispensers at full capacity (toilet paper, hand towels, soap, etc.)
- Report any broken, defective, or damaged issues and/or safety hazards to Accommodations Manager
- Maintain proper quantity and order to all items available for guest use in facilities
- Make and set beds in cottages with provided linens
- Assist with facility set-ups, ensuring that beds, tables, chairs, and other equipment is arranged properly to meet the guests' needs
- Gather, record, clean, and manage all lost and found items
- Check inventory of all items used by housekeeping for any and all guest service needs.
- Maintain the equipment and supplies needed for all housekeeping needs, including inventory, restocking, and organizing storage areas and vehicles at the beginning and end of each shift
- Other duties as assigned

Qualifications

- Strong, maturing faith in and relationship with Jesus Christ as Lord and Savior
- Passion for the CranHill mission of being a ministry through which God is transforming lives into the image of Christ
- Must have a teachable attitude and a willingness to learn
- Preferably 21 years old, but must be at least 18 years old
- **Must be available between Mid-May and August 19, 2024**
- Previous experience with cleaning is preferred.
- Have good communication skills
- A desire to work with children, and people in general

Special Conditions

This is a residential position. Accommodations will be provided for the duration of the contract and most meals will be provided while camp is in session.

Essential Functions

CranHill summer staff will be expected to:

- Be able to identify emergency situations, either by seeing them happen, hearing cries for help, or hearing the emergency alert siren and bell.
- Have the strength, endurance, and physical skills to respond quickly and appropriately to emergency situations, according to written emergency procedures and plans, which may include calling for help, running distances up to a half-mile, and watching to see if campers are responding appropriately.
- Be able to demonstrate or participate in camp activities as they supervise and instruct campers: this will require the ability to walk, sit, climb, kneel, crouch, stoop, and stand.
- Be able to move items (such as vacuums, mops, brooms, and other cleaning equipment) around in facilities: this will require the strength and mobility to push, pull, lift, and carry items up to 50 pounds.

- Possess the strength and stamina to supervise what campers are doing when in close proximity, and the ability to hear what campers are saying when nearby, but not necessarily within direct visual contact. Stamina includes the ability to remain alert, friendly, courteous, and patient for the duration of the staff member's time at camp.

Applications

Applicants are asked to complete an online application. The application may be accessed through our website at www.cranhillranch.com/apply.